

Division of Information Technology Newsletter

April 2015

. Using Technology!

Hear how Dr. Sally O'Neill uses technology in her job as Associate Vice Provost in the Department of Continuing Medical Education https://doit.creighton.edu/about-doit/using-technology





New BlueQ coming Our BlueQ solution for the past 6+ years has been Verint (aka Vovici, aka WebSurveyor, aka EFM) and our contract with them will expire June 30. Last fall a cross-sectional search committee reviewed several options for an online survey solution. After consultation with other AJCU members, requesting and obtaining several vendor quotes, and extensive product demos and testing, the search committee recommended switching from Verint to Qualtrics.

A new 3-year contract with Qualtrics has been signed and plans are now being made for promotion, implementation, training and adoption. Qualtrics will bring some wonderful features such as:

- a true enterprise solution allowing every faculty, staff and student a private user account
- 2) a "Files Upload" feature for survey respondents
- the ability to create an "SMS Text" survey (with a "per message" fee to be paid by the initiating user/department/group)
- a 2-month crossover period for users to transition from the current BlueQ (Verint) to the new BlueQ (Qualtrics), beginning in May

Go to https://doit.creighton.edu/blueq-survey for more information!

DoIT Spotlight Jeremy Haecker, Application Trainer II



Family: Stephanie (Married 13 years), Killian (9 years old), Myka (3 years old)

Hobbies Include:

Cooking - I am a trained Chef, so this is relaxing to me. Watching Movies (Old and New) Working in my Garage or Yard (also relaxing to me) Listening to Music (Old and New) Favorite Food: All things Italian! Favorite Movie/TV Program:

Hard to say! I like a lot of movies. Especially when it comes to the different genres. For example, my favorite movies and TV shows of all time are listed below... However, they are not necessarily my favorite movies or TV shows.

Favorite (All Time Movie) – Close Encounters of the Third Kind Favorite (All Time TV Program) – Doctor Who (Old and New Series) However, currently I like the current TV Shows: iZombie, Top Gear (UK and US Versions), Mythbusters, and I watch a lot of web programs as well. Looking forward to the Reboot of X-Files and Twin Peaks!

Music: Currently listening to: Tove Lo – Queen of the clouds Again, kind of hard to define! I guess whatever I am in the mood to listen to. I have Sirius Satellite so I am never short of something to listen to. As a youth my wife and I (Pre-Marriage) spent hours going to concerts and listening to different types of music. In fact, I was actually a DJ for a Roller Rink in my home town of Beatrice early on in my teens. Over the years my tastes have not strayed. I still listen to a wide range of music. However, my presets include:

70's,80's,Hits,Classical Symphony,Classic Hip Hop, R&B,Blues, Howard Stern

Highway Country, Electronic

Most interesting places you have traveled:

California (San Francisco and Los Angeles)

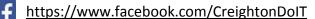
Mexico (Cuidad Obregón)

Denver Colorado (Both as visitor and to live)

Oklahoma City, Oklahoma

Really, I don't get out that often any more. However, in my youth I did some crazy travelling. For example, years ago I did two concerts in two cities in two nights. That was a challenge to say the least! I drove with friends to KC to see U2 for their Zoo Tour, then drove that night to Denver to see Jamiroquai perform, then back to Lincoln to work the next night. Tough trip, one that I will never do again, but at least I can say I did it. That trip would kill me today!





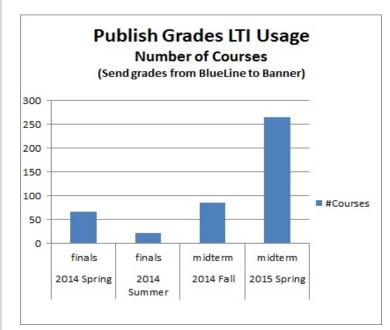




BlueLine's Publish Grades LTI

When Angel was our LMS (BlueLine), DoIT was able to build in a tool that would allow midterm and final grades to be exported and pushed to Banner. Checks were in place to assure that valid grading schemes were used, that the instructor of record was the only one who could submit the grades from BlueLine to Banner, and only grades for Banner-enrolled students were accepted. When we moved to Canvas as our LMS, the avenues of communication between BlueLine and Banner changed. So we worked with the vendor, Instructure, to create an LTI, **Publish Grades**, to enable faculty to pull grades out of BlueLine, with the same set of requirements and checks, and push them to Banner.

The first implementation of the tool was during finals in spring 2014. The tool was used throughout summer and through midterm of fall 2014. At midterm, the tool ran into a hitch: some courses that merged many sections became too large and the instructor experienced timeout issues. The vendor worked with Creighton to fix and test the tool and the upgraded tool was deployed for midterm spring 2015.



DoIT Project Portfolio

https://doit.creighton.edu/doit-project-dashboard

Email is often regarded as a semi-private communication medium, at best, due to the architecture, data flows, and very little built in security of the email protocols. Some protocols have improved over the years

Sending Encrypted Email Messages

but still when sending an email you should assume that the email can be intercepted and read by many different parties as the email traverses the internet, and therefore is not a good medium for sensitive information.

Creighton does provide a secure method for anyone needing to email sensitive information to an external recipient. For any email leaving the Creighton domain (being sent to an email address not ending in @creighton.edu) simply begin the subject field with the text string #secure and the email system will store the message as an encrypted message. The recipient will then be sent an email with a quick and easy method to logon to the secure server and retrieve the secure message. While this system is often used to protect medical data, the service is available for anyone to use.

More information: <u>https://doit.creighton.edu/security-</u> passwords/secure-email

Not finding what you are looking for? Have a suggestion for DoIT?

Give us your feedback by going to Better DoIT https://doit.creighton.edu/services-provided-doit/better-doit



Date: Thursday, April 16 Time: 7:45 – 8:30 a.m. Location: Skutt Student Center, Room 105

Refreshments will be served!





Office 365

Good News: Retirees (both faculty and staff) are able to keep their BLUE and Office 365 email accounts. **Read more**

DoIT Share and Care

Thank you to everyone who donated to the first quarter DoIT Shares and Cares Fundraiser! We raised over \$150 in donations for Table of Grace. Items donated included ingredients to make pizza crust - olive oil, flax seed, and whole wheat flour.

The fundraiser selected for second quarter is a diaper drive. Donations will be collected throughout April, May and June and donated to Essential Pregnancy Services. The service project for the quarter is Kellom Field Day which is held at Creighton University. Volunteers are always needed to help the kids with their events/games. More information will be provided in May.

It's Easy! Just Drop Them Off Between April 13 - 20 In the box outside Debby's Office



WHY WE DO IT

Each year more than 600 million pairs of shoes end up in landfills. By repurposing your matching pairs of shoes you are helping the environment while raising funds to support Live Well Council Bluffs activities.

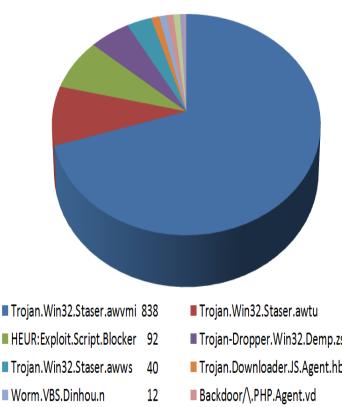
HOW CAN YOU HELP?

- · Clean out your closet for shoes you no longer wear or start a shoe recycling drive at your workplace, church, civic club, school, etc.
 - Make sure each pair of shoes is tied together or bound with a rubber band.
- Drop them off during the listed dates.
- Like us on Facebook and help promote the Shoe Recycling Drive on social media.



https://www.creighton.edu/cualert

Viruses Blocked in Previous Month



Trojan.VBS.Agent.ue

104 Trojan-Dropper.Win32.Demp.zsw 65 Trojan.Downloader.JS.Agent.hbbs 13 11 Trojan.Downloader.JS.Iframe.dal 10



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The DoIT Desktop Engineers group has relocated and now reside in the Murphy Building.

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